

Sunday, Sept. 27

6:00

7:00

Schedule At a Glance

Welcome Reception
 6:00-7:00PM

Monday, Sept. 28 7:00 8:00 9:00 10:30 10:45 12:15 1:00 1:15 4:00

7:00-8:00AM Breakfast	8:00-9:00AM Introduction & Team Objectives Presentations	9:00-10:30AM Introduction to the USA Healthcare System Dr. Mike Jellinek	10:30-10:45 Tea Break	10:45-12:15PM The Patient Care Model of the Future Ken Paulus	12:15-1:00PM Lunch	1:00-1:15 Bus to Site	1:15-4:00PM On Site Presentations & Tour Cambridge Health Alliance
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Tuesday, Sept. 29 7:00 8:00 9:00 10:00 10:15 11:15 12:15 12:45 1:15 4:00

7:00-8:00AM Breakfast	8:00-9:00AM Pay For Performance Dr. Thomas Lee	9:00-10:00AM Providers Perspective Dr. Jeff Levin-Scherz	10:00-10:15 Tea Break	10:15-11:15AM Payers Perspective Dr. Dana Safran	11:15-12:15PM P4P Panel Discussion	12:15-12:45PM Lunch To Go	12:45-1:15 Bus to Site	1:15-4:00PM On Site Presentations & Tours Hebrew Senior Life Mass. General Hospital Newton Wellesley Hospital
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Wednesday, Sept. 30 7:00 8:00 9:00 10:00 10:15 11:15 12:15 1:00 2:00 2:15 3:15 4:00

7:00-8:00AM Breakfast	8:00-9:00AM Organizational Excellence Patrick Jordan	9:00-10:00AM Emergency Services & Urgent Care Dr. Alassdair Conn	10:00-10:15 Tea Break	10:15-11:15AM Quality & Safety in Unscheduled Care Areas Dr. Les Chun	11:15-12:15PM Quality Management & Performance Improvement Dr. Elizabeth Mort	12:15-1:00PM Lunch	1:00-2:00PM Team Working Session with Mentors I	2:00-2:15 Tea Break	2:15-3:15PM Team Working Session with Mentors II	3:15-4:00PM Team Working Session with Mentors III
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Thursday, Oct. 1 7:00 8:00 8:45 9:00 11:00 11:30 12:15 1:00 2:30 3:00 4:00

7:00-8:00AM Breakfast	8:00-8:45AM Team Working Session	8:45-9:00 Bus to Site	9:00-11:00AM On Site Presentations & Tour Boston Medical Center	11:00-11:30 Bus to Site	11:30-12:15 OPEN	12:15-1:00PM Lunch	1:00-2:30PM Healthcare Information Technology Dr. John Halamka	2:30-3:00 Tea Break	3:00-4:00PM Final Team Presentations
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Wednesday Evening

6:45 7:00 8:00 10:00

6:45-7:00 Bus to Site	7:00-8:00PM Cocktail Reception	8:00-10:00PM Dinner Service
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