



Workshop

Managing Change in a Complex Radiology Department

One Day Workshop

Description

The introduction of increasingly sophisticated and expensive equipment. New IT platforms. A recent PACS Implementation. Turf wars. As leaders, our ability to anticipate and understand change and convey that change effectively to staff is a key characteristic of professional success. And in Radiology, change abounds.

In this workshop, using real-life exercises and examples specific to Radiology, you will look at behaviors associated with the cognitive and developmental stages of change. Effective change management requires the recognition of the stages of change in yourself and your organization. From there, you will learn how to address resistance to change by developing appropriate actions and positive reactions to your staff.

Objectives:

- To understand the life cycle of the typical change process and examine the role of leaders at the various points of the cycle
- To apply the transition models to prepare a Radiology case study team presentation
- To learn to manage and respond favorably to change that occurs in your department and organization

The RCG Difference:

As a spin-off of the Massachusetts General Hospital Radiology Associates, RCG has addressed many of the obstacles faced by radiology departments seeking to improve operational efficiency, leverage technology, and optimally train their employees for a competitive edge.

Unlike a generic leadership training class, *Managing Change* uses actual situations and conflicts that have been seen in Radiology departments across the country.

Who Should Participate

Administrative Directors, Operations Managers, Technical Managers, and anyone else in supervisory role in the medical imaging field

Registration

If you are interested in scheduling a *Managing Change* workshop or if you have any questions, please call us at (617) 643-0840 or jlwilson@thercg.com

